



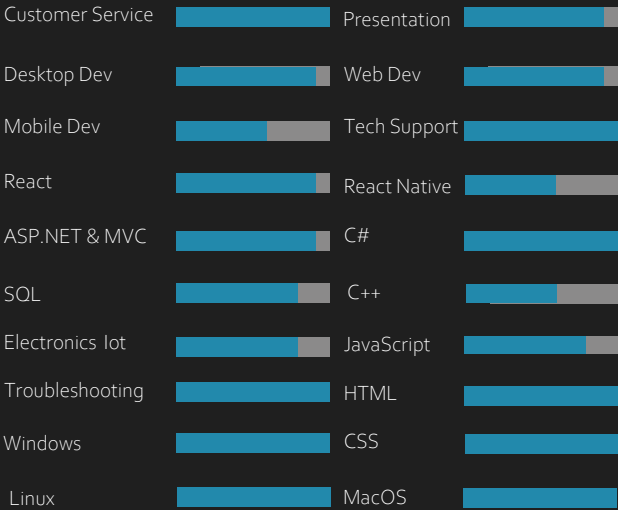
## Profile

Looking forward to a new challenge in a thriving environment that allow me to grow

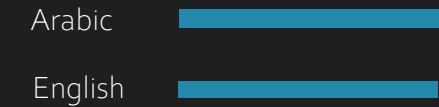
Dedicated, Love to learn new things, self-learner, Patient, hard worker, multi-tasker, social & devoted to my work

Interests: Strategy Games, Adventures, Programing & Electronics, Watching TV Series & Animations

## Skills



## Languages



# DIA ELDIN ATTIA

**Address:** 13 Al-Hady, off Ahmed Orabi St. Al-Mohandeseen **Cairo**, Egypt.  
**Marital Status:** Married to Saudi **Date of birth:** 28-1-1985  
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## Experience

- 2018-2019 IT Engineer, Ericsson, Romania**
  - Providing 1st and 2nd line support on premises and remotely.
  - Support end users on devices, such as, but not limited to: Desktops, laptops, printers, phones, routers, switches and Handhelds. Both software and hardware support.
- 2013-2016 End User Computing Analyst, KAUST, Saudi Arabia**
  - Providing 1st and 2nd line support on premises and remotely.
  - Support end users in case of problems on devices, such as Desktops, laptops, printers, phones, routers, switches and handhelds. Both software and hardware support.
  - Review all purchase order and deploy equipment's requested the users.
  - Assets management.
  - Managing Servers and backups.
  - Software development (desktop and web apps).
  - Robotics and automations (Arduino & Raspberry Pi).
- 2012-2013 IT Team Leader, Digital Solutions Provider, Saudi Arabia**
  - Manage procurements and deployments orders
  - Builds custom tools for the team.
  - Cloud Computing Consultancy.
  - CRM development.
  - Directing and coordinating with team members remotely based on tasks.
  - Generate reports & custom reports.
  - Plan, organize, direct, control and evaluate the operations of information systems and software life cycle.
  - Develop and implement policies and procedures for systems operations
- 2009-2012 System Design & Integration Engineer, AFHCO, Saudi Arabia**
  - Design multi-tenant platforms and systems
  - Systems Installation and Configuration.
  - Cost estimation for projects and maintenance.
  - Technical documents write up.
  - Testing and debugging.
  - Operators & Technical training.
- 2007-2008 Customer Service Agent, Orange, Egypt**
  - Customer Service Handling customers, offering services, answer inquires, troubleshoot problems, assist new agents

## Education

- 2001-2006 University**  
Bachelor's Degree Computer Science
- 1998-2001 High School**  
Al Orman High School

## Courses

<b>Enterasys , Siemens</b>	<b>Waldo</b>	<b>Microsoft</b>	<b>Microsoft</b>
Switching & Netowrking	VSAT	Server & Client	C# ,ASP,ADO & EF

### Self-Study

React ,React Native,C++ ,Arudino, Raspberry Pi , Linux ,MacOS ,Javascript , HTML , CSS , Photoshop, jQuery, AJAX